

Smart Hub How-To: Setting Up Multi-Factor Authentication (MFA)

Active members with a Smart Hub account may set up MFA to improve security for their Smart Hub account.

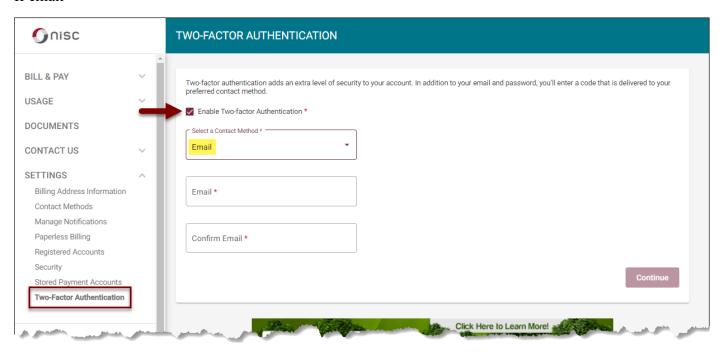
Login to Smart Hub.

Navigate to Settings—Two Factor Authentication

Click the checkbox to enable Two Factor Authentication.

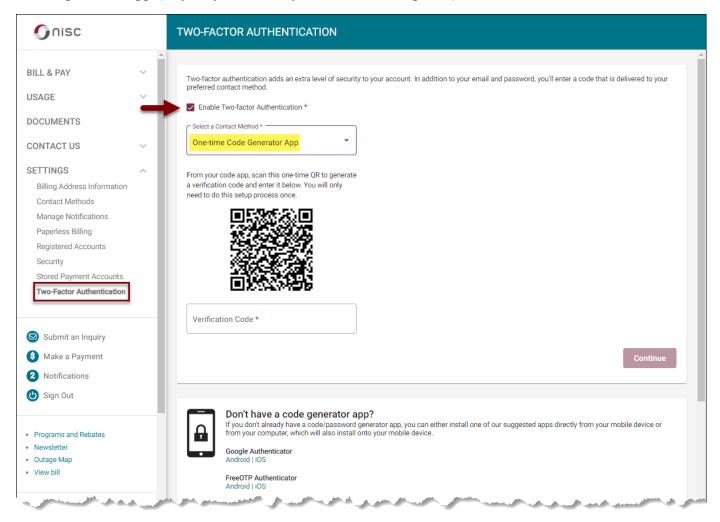
You may select one of three options for receiving your code for login. (Email, code generator app, or text) After selecting your preferred method, input the required information and click continue.

If email—



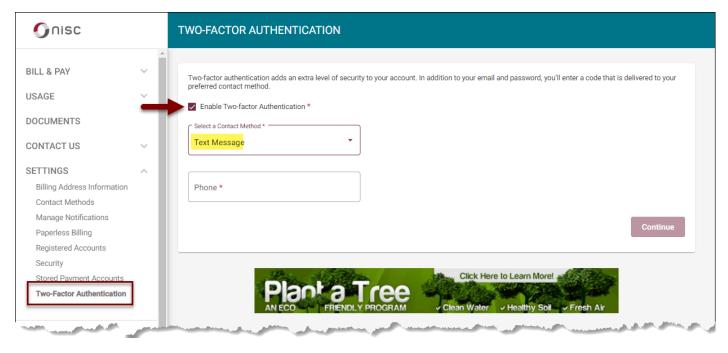


If code generator app (may only be used if you have a mobile phone)—





If text message—



No matter how the code was sent, you will need to enter the verification code prior to confirm your identity. Users with two-factor authentication configured are **prompted for a two-factor code whenever they log in**, attempt to recover/reset their password, or add additional services to their account:

