



**Price Electric  
Cooperative**

A Touchstone Energy® Cooperative



## Smart Hub How-To: Setting Up Multi-Factor Authentication (MFA)

Active members with a Smart Hub account may set up MFA to improve security for their Smart Hub account.

Login to Smart Hub.

Navigate to Settings—Two Factor Authentication

Click the checkbox to enable Two Factor Authentication.

You may select one of three options for receiving your code for login. (Email, code generator app, or text) After selecting your preferred method, input the required information and click continue.

If email—

**nisc**

### TWO-FACTOR AUTHENTICATION

Two-factor authentication adds an extra level of security to your account. In addition to your email and password, you'll enter a code that is delivered to your preferred contact method.

☒ Enable Two-factor Authentication \*

Select a Contact Method \*

Email

Email \*

Confirm Email \*

Continue

Click Here to Learn More!



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If code generator app (may only be used if you have a mobile phone)—

BILL & PAY

USAGE

DOCUMENTS

CONTACT US

SETTINGS

Billing Address Information

Contact Methods

Manage Notifications

Paperless Billing

Registered Accounts

Security

Stored Payment Accounts

Two-Factor Authentication

Submit an Inquiry

Make a Payment

Notifications

Sign Out

[Programs and Rebates](#)

[Newsletter](#)

[Outage Map](#)

[View bill](#)

TWO-FACTOR AUTHENTICATION

Two-factor authentication adds an extra level of security to your account. In addition to your email and password, you'll enter a code that is delivered to your preferred contact method.

☒ Enable Two-factor Authentication \*

Select a Contact Method \*

One-time Code Generator App

From your code app, scan this one-time QR to generate a verification code and enter it below. You will only need to do this setup process once.

Verification Code \*

Continue

Don't have a code generator app?

If you don't already have a code/password generator app, you can either install one of our suggested apps directly from your mobile device or from your computer, which will also install onto your mobile device.

Google Authenticator

Android | iOS

FreeOTP Authenticator

Android | iOS



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If text message—

No matter how the code was sent, you will need to enter the verification code prior to confirm your identity. Users with two-factor authentication configured are **prompted for a two-factor code whenever they log in, attempt to recover/reset their password, or add additional services to their account:**